

NWO-CM-1 Cell
BSNL Corporate Office
2nd Floor, Bharat Sanchar Bhawan,
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New Delhi-1



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No. BSNLCO-NOCM/32(11)/1/2024-NWO-CM 1

DATED: 25-11-2025

MOST URGENT

To,

1. The CGMs,
All Telecom circles / districts
2. PGMs/GMs
North/East/West/South zone mobile nodal centre.

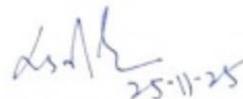
Subject: Commencement of trial of Calling Name Presentation (CNAP) service on a pan-India -reg.

As per the DoT instruction, Calling Name Presentation (CNAP) solution has been deployed by TCS/C-DOT on zonal basis for providing CNAP services under BSNL 4G network. Services are launched in Haryana telecom circle on trial basis on 07-11-2025.

3. A meeting was held in DOT HQ under the chairmanship of Member (T), wherein following timelines were conveyed regarding launch of CNAP services on Pan India on trial:

- I. The commencement of trial of CNAP service by all TSPs for ON-NET calls on a pan-India (all 22 telecom circle/metro service areas) basis is **30.11.2025**
- II. Complete the ground work (including technical preparations and other necessary activities) for enabling CNAP service in the production environment for OFF-NET calls on a pan-India basis (all 22 telecom circle/metro service areas), in coordination with other TSPs, by **07.12.2025**
- III. The commencement of trial of CNAP service by all TSPs for OFF-NET calls on a pan-India (all 22 telecom circle/metro service areas) basis is **14.12.2025**
4. In view of above, you are requested to bestow your personal attention on the matter and instruct concerned team to complete necessary integration and testing without fail.

This is issued with the approval of Director (CM), BSNL Board


(Sunil Kumar Singhal)
PGM (NWO CM-1)

Copy to:

- 1) Director (CM) BSNL Board - For kind information please
- 2) CGM, ITPC - for information and necessary action please.
- 3) PGM (NWP-GSM-1), BSNL corporate Office - For kind information and necessary action please.
- 4) PGM (Regulation), BSNL corporate Office - For kind information please.
- 5) M/s TCS - For kind information and necessary action please as per DOT timelines.
- 6) M/s CDOT - For kind information and necessary action please as per DOT timelines.