



**BHARAT SANCHAR NIGAM LTD.**

**BHARAT SANCHAR NIGAM LIMITED**

(A GOVERNMENT OF INDIA ENTERPRISE)

SR CELL, Corporate Office  
8th Floor, Bharat Sanchar Bhawan,  
Harish Chander Mathur Lane,  
Janpath, New Delhi-110 001

No. BSNL/39-11/SR/2007

Dated, the 26 September, 2011

To

All CGMs, BSNL.

Sub: **Formation of Works Committees at SSA level and their satisfactory functioning –regarding**

Sir,

Reference this office letter of even number dated 9<sup>th</sup> October, 2007 regarding formation of Works Committees at SSA level and subsequent instructions issued from time to time in this regard.

2. After conduction of 5<sup>th</sup> membership verification exercise, it is presumed that Works Committees have already been formed in all the SSAs in accordance with the existing instructions and are totally functional. In the present scenario when all out efforts are being made to improve our services and expand the customer base, these Committees can play a significant role in this regard.

3. The Circle Heads are requested to confirm formation of Works Committees in accordance with the extant instructions and their optimal utilization in the interest of service.

Yours faithfully,

*Mukesh Meena*  
24/5/11

(Mukesh Meena)

DGM (SR), BSNL C.O.

Copy for information to: -

1. ES to CMD, BSNL
2. Sr. PPS to Director (HR), BSNL Board
3. GS, BSNL Employees Union.
4. Guard File.

*o/e*

*Issued*  
*on 26-09-2011*