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NATIONAL FEDERATION OF TELECOM EMPLOYEES

BSNL

(Regn. No. 4906 dated 17/9/2001)
MS-II, Q. No. 21 & 17, Atul Grove Road, New Delhi-110001



Dated:-05-11-2018

TF-19/1

To,
CMD
BSNL, New Delhi.

Subject:- Opening of CSCs on Holidays/Sundays- reg.

Respected Sir,

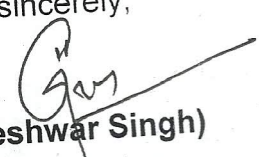
Sometime past orders were issued for opening of CSCs on Sundays and Holidays including on the important festivals of Dewali and Holi. Durings such days only non-executive employees are required to perform duties and they are granted compensatory offs in week days. The union being committed for the well being of "BSNL", bread earner, cooperated. However we now strongly feel that the decision needs another look taking stock of the situation.

It is stated that the order to open CSCs in holidays is to serve the customers and to prevent them from undergoing hardships. However, the number of customers coming at CSCs on Sundays/Holidays are negligible and thus manpower are being utterly misutilised. The staff strength is decreasing every month and it is becoming more difficult to mann the CSCs in working days as officials avail compensatory offs. It is needless to mention that visits of customers at CSCs are much higher than on holidays. It is added that on the occasion of Dewali all the establishments including "Tea Shops" are closed in Gujrat and not even single customer comes to CSCs. Apart from above the non-executive staff are also having families like executives and they wish to enjoy the festivals with their families.

Under the circumstances we request you to please get the mater reviewed in the interest of congenial atmosphere in the PSU.

With best regards,

Yours sincerely,


(Chandeshwar Singh)
General Secretary