

**भारत सरकार/ GOVERNMENT OF INDIA  
संचार मंत्रालय/ MINISTRY OF COMMUNICATIONS  
दूरसंचार विभाग/ DEPARTMENT OF TELECOMMUNICATIONS  
20- अशोका रोड, संचार भवन/20, ASHOKA ROAD, SANCHAR BHAWAN  
नई दिल्ली-110001/ NEW DELHI-110001**

No.47-15/TA-II/CPMS/2018/Pt.1 Vol.I /5380 - 5409.      Dated-06-12-2019

To,  
All Pr. CCAs/CCAs

**Subject: - Onboarding of BSNL SSA on SAMPANN.**

**Ref: No.- 47-15/TA-II/CPMS/2018-Pt QA(I) /5031-63 dated 21.11.2019.**

In continuation of letter under reference and after the completion of zonal training mentioned therein, the on-boarding of BSNL units on SAMPANN for the purpose of processing terminal benefits and pension of retirees including those covered under *BSNL Voluntary Retirement Scheme 2019* is hereby initiated. The BSNL Circle/ SSA mapping CCA wise has been completed and is attached herewith (Annexure A). Following actions are required to be taken:

1. All CCA offices are requested to match it against master data available in SAMPANN for the purpose of user creation. Any discrepancy in this regard may kindly be intimated to DFU Unit, DoT HQ.
2. The SSA List, thereafter may be circulated among BSNL units, for providing information in format as at Annexure B. Based on the information given, HoO user may be created as per the defined nomenclature mentioned in Annexure C.
3. After creation of HoO users, DH users will be created by HoO as per the defined Nomenclature which shall be circulated by CCA offices
4. It is to mention that HoO user shall be an officer of CAO/AGM rank or above whereas DH user shall be an officer/official of JTO/JAO rank or above.
5. It is to mention that Pension shall be paid in accounts of Nationalised bank only. BSNL may be also advised accordingly.
6. Processing of pension in SAMPANN shall be initiated only after list of retirees is finalised and imported from BSNL salary system.

This has the approval of Competent Authority.

*Taranjeet Singh*  
6/12/19

(Taranjeet Singh)  
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Encl.: As above

Copy to:

1. CMD BSNL: with request to direct BSNL circle offices to co-ordinate with CCA offices for HoO user creation and identification of DH users.
2. PPS to Add. CGCA: for information.