



BSNL

PHONE NO: (OFF) : 23363245,23346656 Res:25706166,25701877

Email : nftechq@yahoo.com

Website : www.nftechq.co.in

NATIONAL FEDERATION OF TELECOM EMPLOYEES

BSNL

(Regn. No. 4906 dated 17/9/2001)

C-4/1, Bangla Sahib Road (Baird Road), New Delhi - 110001

TF-19/1(C)

Dated 14.01.12

To, Director
(HR)
BSNL, New Delhi

Subject : Maintenance of Broadband services in BSNL request for grant of allowance etc to staff.

Sir,

Presently the maximum revenue is coming in the company from the Broadband services This service is very popular amongst the customers in comparison to private operators. Therefore, its proper maintenance and rectification of faults is very necessary.

We are informed that the service is normally maintained by TTAS and others who are often required to go in the field for removal of faults etc. and they are neither provided vehicle nor any kind of allowance. You will agree it is not correct and they deserve compensation.

Therefore, we request you to please consider to grant allowance or company's transport to such staff who are deployed for rectification of faults and are not getting any allowance or compensation.

With regards,

Yours faithfully,

(Chandeshwar Singh)
General Secretary