



BSNL

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NATIONAL FEDERATION OF TELECOM EMPLOYEES

BSNL

(Regn. No. 4906 dated 17/9/2001)

MS-II, Q. No. 21 & 17, Atul Grove Road, New Delhi-110001

TF-19/3

Dated:-02-07-2018

To,

Shri Anupam Srivastava
CMD
BSNL, New Delhi.

Subject:- "Hangama" Service on landline phones in Maharashtra Circle.

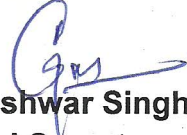
Respected Sir,

Few months back we met and mentioned to you about the "Hangama" Service being provided in Maharashtra Circle on landline phones. As per your advice we represented to Director (CFA) vide letter No.-TF-10/4(a), dt-07-06-2018 (copy enclosed) and discussed also. However, it appears no remedial action has been taken and the harassment and exploitation of the subscribers continue unabated. The circle union has reported that unwilling subscribers are also being billed causing annoyance to the subscribers and migration has started. You will please appreciate the migration will not be in the interest of PSU.

We urge upon you to please get the matter investigated and remedial action taken on priority basis.

With deep regards,

Yours faithfully,


(Chandeshwar Singh)
General Secretary